



Cell Phone Tour Scripts – Individual Stop Scripts

Version: Spring 2013

GENERAL GREETING

Welcome to the Flight 93 National Memorial Cell Phone Tour. Tour stops are indicated by signs throughout the park. Stops range from under a minute to approximately 5 minutes. If you have a smart phone, you can explore the memorial's mobile website by scanning QR (Quick Response) codes on these signs. To leave feedback, press *0. Thank you again for visiting Flight 93 National Memorial.

FUTURE PLANS – Design Tour Stop 307

This memorial landscape is not yet finished; the experience is not yet complete. In the coming years the drive from the entrance off US Route 30 to the Memorial Plaza at the crash site will change. Near the entrance, the Tower of Voices will rise above the trees, serving as a welcoming beacon. Contained within this tower will be forty wind chimes, which will allow the voices of the passengers to symbolically echo on the winds. Open fields of the reclaimed coal mine will be transformed into woodlands and wildlife habitats. At the edge of the Ring Road the wilder lands of the northern reaches will change over to a more formal landscape as one arrives at the site of the Visitor Center Complex.

The Visitor Center Complex will be a place of learning and insight. Upon arrival a set of high portal walls will block the view beyond the crest of the ridge, pierced only by a black granite walkway which marks the flight path of Flight 93. Once through the portal walls, a grand circular sloping field will come into view. Standing on the flight path, one will be able to look below where the expanse of the Memorial Plaza and the crash site will be revealed for the first time.

The visitor center will be located between the portal walls and a learning center will be next to the Flight Path Walkway. Here there will be opportunities to learn about the story of Flight 93, the passengers and crew, and the larger context of September 11 through exhibits and scheduled programs. Selections from the memorial's museum collection will provide tangible connections. A large window will grace the wall facing the sloping field and provide a view of the crash site during all four seasons.

Once complete, Flight 93 National Memorial is intended to be an entire memorial landscape that will provide a series of experiences; healing, insight, inspiration, and reflection.